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## **Policy Regarding Cancellation / NO SHOW / EARLY DEPARTURE**

In case of cancellation of Tour services due to any avoidable/unavoidable reason/s we must be informed in writing. Cancellation charges would be effective from the date we receive letter in writing and cancellation charges would be as follows:

60 days prior to arrival – No cancellation Charges

45 days prior to arrival - 10% of the Tour cost (beside Tax, transportation, permits, and others fixed).

15 days prior to arrival - 15% of the Tour cost (beside Tax, transportation, permits and others fixed expensive).

07 days prior to arrival - 25% of the Tour cost (beside Tax, transportation, permits and others fixed).

48 hours prior to arrival - 30% of the Tour cost (except Tax, transportation, permits and others fixed)

Less than 48 hours or no show - NO REFUND.

In case of incomplete Trekking / Tour / Rafting / Climbing / Expedition / Jungles safari / or others days due to the my own problem the amount of money paid not refundable. For unused hotel accommodation, chartered transportation and missed meals etc. AHT do not bear any responsibility to refund.

If I want to do more Trekking / Tour / Rafting / Climbing / Expedition / Jungles safari / or others tours more than itinerary, can pay after back from tour/trek with per day basic but should be permission with Tour guide / Leader.

### **Refund Policy**

In regard to refund of unused/unutilized services (which are paid for and cancelled in advance) the refund amount would be worked out on the basis of cancellation policy as described above and the money would be accordingly refunded to the person who has made the payment to us. Please note that the refund process may take 2-3 weeks due to banking procedures. If the refund is made to the credit card amount or to bank account, the bank charges would be debited from the refund amount.

### **Asian Hiking Team liabilities & limitations:**

Asian Hiking Team act only in the capacity of agent for the hotels, airlines, transporters, railways & contractors providing other services & all exchange orders, receipts, contracts & tickets issued by us are issued subject to terms & conditions under which these services are provided by them.

All itineraries are sample itineraries, intended to give you a general idea of the likely trip schedule. Numerous factors such as weather, road conditions, the physical ability of the participants etc. may dictate itinerary changes either before the tour or while on the trail. We reserve the right to change any schedule in the interest of the trip participants' safety, comfort & general well being.





**Asian Hiking Team (P) Ltd.**

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AHT rates are based on the prevailing rates as negotiated by us with the hotels, airlines etc. Hotels and Airlines retain the right to modify the rates without notice (except package programs). In case of such changes the rates quoted before the modification, can be changed by us according to the modifications by hotels or airlines. All hotel bookings are based on usual check in and checkout time of the hotels until unless indicated in the itinerary.

AHT shall not be responsible for any delays & alterations in the program or expenses incurred - directly or indirectly - due to natural hazards, flight cancellations, accident, breakdown of machinery or equipment, breakdown of transport, weather, sickness, landslides, political closures or any untoward incidents.

AHT shall not be responsible for any loss, injury or damage to person, property, or otherwise in connection with any accommodation, transportation or other services, resulting - directly or indirectly - from any act of GOD, dangers, fire, accident, breakdown in machinery or equipment, breakdown of transport, wars, civil disturbances, strikes, riots, thefts, pilferage, epidemics, medical or custom department regulations, defaults, or any other causes beyond our control.

AHT do not have any insurance policy covering the expenses for accident, sickness, loss due to theft, or any other reasons. Visitors are advised to seek such insurance arrangements in their home country. All baggage & personal property/s at all times are at the client's risk.

**Release and assumption of risk:**

I assume all risks travelling by aircraft, bus, private vehicle, water gear, climbing, trekking etc.

All medical expensive I incur, including rescue by whatever means, medical and repatriation cost are paid by me information by me if insurance details are both true and acute.

I fully assume all the risks and release Asian Hiking Team Pvt. Ltd., its agents, associates and suppliers from any responsibility.

**Participant Name:** \_\_\_\_\_

**Participant signature:** \_\_\_\_\_

**Nationality:** \_\_\_\_\_

**Passport No:** \_\_\_\_\_

**D.O.B:** \_\_\_ / \_\_\_ / \_\_\_      **Email:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Emergency Contact - Name:** \_\_\_\_\_      **Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

